



ESI Technologies Group, part of the Indutrade Group, is the leading supplier of Process Equipment & Engineering Solutions into the Pharmaceutical, Chemical and Biotechnology Industries in Ireland & UK.

Our wide range of products include valve & actuation solutions, including Ball valves, Butterfly valves, Diaphragm valves, other valve types, Pneumatic & Electric Actuators, Limit Switches, Solenoids, Positioners etc.

The continued expansion of our Irish Sales Operations has resulted in the requirement for the following position:

Technical Sales Support Engineer Valve & Actuation – ESI Technologies Ltd

Reporting to the Valve & Actuation Business Unit Leader, this position will be based in our Cork head office. Responsibilities will include:

Duties of the Role include:

- To provide accurate and timely technical/commercial support and advice to existing & prospective ESI customers in the Irish & UK market, pertinent to the Valve & Actuation scope of our product portfolio.
- Interpretation of customer inquiries and preparation /issuing of subsequent quotations.
- Assisting and advising customers to resolve any technical issues or queries relating to the prevailing product range and their applications. Ensure that the advice provided is accurate, current and secures a successful resolution to the enquiries.
- Responsibility for awareness and action of related personal, department & company KPI's.
- Need to meet deadlines and work towards set Team and departmental targets.
- Adherence to companies ISO 9000 Quality, and Health & Safety procedures.
- Other duties as deemed necessary by company management.

Ideally the candidate would possess the following skills/experience:

- Experience in a Technical sales role, &/or educational background in either Mechanical, Process, Instrumentation, Electrical, related discipline would be an advantage..
- Product knowledge of Process Valves (i.e., Ball, Butterfly, Diaphragm) Actuation and other related products would be advantageous.
- Commitment to engage with company Training & Development program relevant to product portfolio.
- Commercial awareness when liaising with both our customers & our supply chain.
- Technical and commercial aptitude with a flexibility & willingness to learn in the role.
- Strong interpersonal, good presentation and reporting skills and verbal communication skills.
- Excellent administration & IT skills, including experience with MS 365, Excel, MS Word, PowerPoint & ERP systems.
- Must be able to identify Customer needs and recommend appropriate solutions whilst achieving the highest level of customer satisfaction.
- Committed to Customer Satisfaction and continuous improvement.
- Be capable of working consistently both as part of a team and on own initiative.
- High attention to detail, with technical speed and accuracy.
- Reliable and committed with ability to work in busy customer focused environment.
- Organisational and problem-solving skills.

This is a great opportunity for a highly motivated technical sales & customer orientated person to join our company with a focus on supporting our Ire & UK business & being part of a growing team.

Remuneration package is commensurate with experience.

Applications in writing to:

The HR/Training & Development Manager, hr@esitechgroup.com. Replies only provided to those who are shortlisted.